



The Agency of the venetian beaches



CAORLE

Viale Santa Margherita, 109
Tel. +39.0421.84059 - caorle@lampo.it

Book on-line
www.lampo.it



www.veneto.eu



Our staff is available for all your needs during the following opening hours, every day: from 09:00 a.m. to 12:00 a.m. and from 04:00 p.m. to 07:00 p.m.; The timetable may be modified during the year.



Rules of arrival: The arrival must occur on the appointed day, between 16.00 and 19.30. The check - in can also be done in the morning but the key handing in every case begins at 16.00. Customers who want to pick up the keys before this time will have to clean the apartment by themselves and on the departure must still leave clean and tidy apartment. (see next paragraph).



Rules of departure: The apartment must be left free within 10:00 a.m. on the day fixed for departure. The apartment must be left free of litter, bottles, any kind of boxes, etc. The saucepans must be cleaned, the inside cupboard shelves cleared out and the refrigerator clean. Shouldn't the apartment be left in order, additional cleaning expenses will be charged, beginning with € 55.00.

Departure at night time or after the office hours: In this case the customer must notify it in our office one day before the departure and also bring the receipt of the deposit. Before the refund of the deposit, Lampo staff will perform random inspections to verify the status of the flats. In case of missing cleaning or damage of the property or furniture the deposit will be retained (possible higher costs - depending on the damage- will be withheld).



Air conditioning: We suggest, for your health, to set the temperature of the air-conditioner only 4-5 degrees lower than the outside temperature. **You are requested not to use the air-conditioner with open windows**, both for unnecessary waste and possible damage of the conditioner (in case you will be charged with the repair costs). Please inform the Lampo's staff of any damage or irregular functioning of the air-conditioning system.



Frames and electric devices/Water heater/boiler: at the departure you have to switch off all the electric devices and furthermore you have to close all the windows and shutters. All our apartments have an electric current of max. 3 kilowatt - so do not use too many electric devices at the same time (air conditioning, boiler, water cooker, hairdryer). We remind you, that the switch of the boiler is usually inside the bathroom.



Swimming pool hours: The swimming pools of residence and villages are reserved for their guests. The swimming pools are open from the second half of May till the first half of September and observe the following opening hours, every day: from 09:30 a.m. to 01:00 p.m. and from 3:00 p.m. to 07:00 p.m. Schedules may be modified according to the seasons and the weather conditions.



Behaviour rules - Inside the villages: remember that within the condominiums and villages must be respected the condominium regulations, shown in each entry, hall or corridor in particular, the following rules of conduct:
Cars must be parked in the garage or in the parking spaces assigned by Lampo Agency (see the next paragraph)

It is forbidden to disturb the neighbours with any art of noises. Everyone has to respect the silence schedule: from 11:00 p.m. to 09:00 a.m. and from 01:00 p.m. to 03:00 p.m.
It is forbidden to use pin skills and clogs in the apartment.
It is forbidden to dry laundry on the balcony railing or in the gardens, please use the provided clothes horse.



Waste collection: In accordance with Caorle environmental laws, we operate a separate waste collection. Please deposit your waste in the containers as follows:

Containers on the street: Little green bin - domestic wet rubbish
Little blue bin - glass bottles

Condominium containers(if present): Large green bin - domestic dry rubbish
Yellow bin - paper, newspapers and every paper material in general
White bin -plastic and aluminium.

Or plastic bags that need to be left on the pavement in front of the building as indicated in the fitted calendar: White bags -plastic and aluminium
Green bags - domestic dry rubbish
Small Yellow bin - paper, newspapers and every paper material in general



Beach service: Free beach access. It is possible to rent a beach lot with sun umbrella, two sun beds applying to our office on arrival day, according to our capacity. On the shore-line it is forbidden to use private umbrellas, deck-chairs or sun beds and other equipments. **We suggest you to reserve the beach service together with the apartment. Maximum 4 people are allowed for 1 sun-umbrella.**



Disinfestations: The disinfestations treatment for mosquitos will be regularly carried from Caorle Main Hall.



Internet point: You can find this symbol @ on the map.
WIFI CAORLE the zone of East, West Beach and Center [WIFI sign]
Bar Autostazione - Via Traghete, 7 Tel. 0421.211013
Bar Gelateria Da Fiore - Viale S. Margherita, 129 - Tel. 0421.81261
Office Point - Viale S. Margherita 128 - Tel. 0421.212065 (WiFi Caorle - Password sale)



Bancomat: You can find this symbol € on the map.



Medical care: You can find this symbol + on the map.
First aid - Riva dei Bragozzi : tel. 0039/0421/219829; from 08.00 pm to 8.00 am tel 0421.219827



Pharmacy: You can find this symbol + on the map.
- "Montanari" - Rio Terrà, 35: tel. 0039.0421.81044
- "Borin" - Viale S. Margherita, 68: tel. 0039.0421.210059



At your service: Emergencies 112 - Fire Department 115
Municipal police - Via Strada Nuova, 1 : tel. 0039/0421/81345
For any emergency you are kindly pleased to phone 112.



Parking: If it is provided in the booking confirmation, to each apartment is assigned ONLY ONE parking place (in an open parking lot or in the garage of your village or residence). **THE CARS PARKED IN THE WRONG PARKING SPACES, WILL BE REMOVED AT YOUR COSTS!** Other cars can be parked in the public parking lots.



Laundry service: The laundry is in Via Marconi, 56 (check for this symbol on the map)



Private and public gardens: It is forbidden to damage public and private gardens with vandalic acts or litter, the green is a public propriety and it must be respected.



Animals: Where animals are allowed, it is requested to the owners not to leave the pet alone inside the apartment for too long. Dog beach is available at the BauBeach - ask to our staff for more info.



Markets: Every morning during the week, from 08:00 a.m. to 01:00 p.m. traditional markets take place in the towns near Caorle:
- **MONDAY:** San Donà di Piave - Lignano - Concordia Sagittaria;
- **TUESDAY:** Eraclea, Bibione, Cavallino, P.S.Margherita (evening from 08:30 p.m. to 11:00 p.m.);
- **WEDNESDAY:** Latisana -Duna Verde; **THURSDAY:** Portogruaro - Cortellazzo;
- **FRIDAY:** Jesolo Paese; **SATURDAY:** Caorle - S.Stino di Livenza; **SUNDAY:** Torre di Fine.



Sports and amusement in the surroundings:
- Golf, Sail, Windsurf, Diving, Horse bak, car rental, bicycles rental;
- Shopping MCARTHURGLEN OUTLET - Noventa di Piave OUTLET VILLAGE - Palmanova
- Luna park, AMARTHURGLEN (Aquafollie);
- Restaurants, pizzeria, pubs, ice and coffee house, disco.



Mass: You can find the church's symbol on the map.
Parrocchia S. Stefano:
Mass services: indicated in the map with this symbol
S.Stefano church:
Holidays: Duomo church 7.00 - 8.00 - 9.30 - 10.45 - 12.00 - 16.00 - 19.00
Weekdays: Duomo church 7.00 - 18.30 Madonna dell'Angelo church 8.00



Tickets: in our office you can buy discount tickets:
• Hinterland Excursions (Concordia, Portogruaro)
• Activities: Aquapark, Sea Life Aquarium, Tropicarium
• Excursions towards Venezia and many more: by boat, by car, by bus

For other information - not present in this Info-Book - regarding the rental conditions, you can refer yourself to the LAMPO'S CATALOG SECTION: GENERAL RENT CONDITIONS or you can visit our web site WWW.LAMPO.IT